



Date Received _____

Date/Reason Closed _____

MPNH Better at Home - Higher Needs Intake Form (Housekeeping only)

Mount Pleasant Neighbourhood House Better at Home Higher Needs provide **seniors aged 55+** with light housekeeping and laundry.

Instructions: Detailed information is required. Complete and email to:

Shaelee Gummer | email: sgummer@mpnh.org

(Office Use Only) Intake Date:

PERSONAL INFORMATION			
<i>Preferred Contact Person (ONLY if other than the senior)</i>			
Full Name:		Phone Number:	
Seniors First Name		Seniors Last Name	
Phone Number		Date of Birth	
Address and unit Buzzer #			Postal Code
Email Address			
Pronouns He/She/They		Marital Status	
Language Spoken at Home		Need language specific Volunteer?	YES/NO
Other Languages Spoken		Ethnicity	
Doctor Name		Phone Number	

SENIORS FULL NAME:

Preferred Day (Mon-Fri Only)	Preferred time (Morning or afternoon)	Other notes

HEALTH INFORMATION			
Mental Health, memory, depression etc.)		Physical Health	
Doctor Name		Phone Number	
Mobility (low, moderate, good)		Mobility Aids?	
Hard of Hearing?		Vison?	
Is the client receiving personal care or other services? (caregiver, physio, case manager, VCH)			

HOUSEHOLD INFORMATION		
Type of housing i.e. apt, bsmt, house		Household information and condition
Living Arrangement	Alone Family Friend Spouse Roommate	
General Condition		Number of bedrooms
Does the home have any pest infestations? YES NO	Pets? YES NO	Smoking YES NO

SENIORS FULL NAME:

(Office use only)

SERVICE FEES

Light housekeeping services are provided on a **sliding scale** (rates are per hour) based on your previous year's tax assessment (Notice of Assessment):

2020 Sliding Scale Subsidy. Based on hourly rate.
Income is based on previous year's "CRA Notice of Assessment"

Single Income	Household Income	Fee Category	Basis	Charge to Client
Below \$18,360	Below \$27,960	A At Capacity	Guaranteed Income Supplement (GIS and OAS)	\$0.00 (100% subsidy) Donations Appreciated
\$18,360-\$25,514	\$27,961-\$46,107	B At Capacity		\$10.00 (70% subsidy)
\$25,515 - \$33,007	\$46,108-\$64,753	C At Capacity	Above GIC cutoff, but below average income	\$15.00 (50% subsidy)
\$33,008 - \$41,500	\$64,754 - \$83,400	D	Above GIC cutoff, but below average income	\$20.00 (30% subsidy)
Over \$41,500	Over \$83,400	E	Average income for BC persons over 65+	\$25.00 (no subsidy)

(Office use only) Yes/No

Proof of gross income provided (most recent tax assessment with current address)				
Would the fees charged for Better at Home services result in significant hardship for the client? (i.e. inability to pay utilities, rent, purchase medications or groceries, or meet other financial obligations? Please describe:				
Assessed fee category:		Adjusted fee category:	Service fees explained and agreed to?	