

Mount Pleasant Neighbourhood House

800 East Broadway Vancouver BC Canada V5T 1Y1

T• 604.879.8208 **F**• 604.879.4136 **E**• info@mpnh.org **I**• www.mpnh.org Internal / External Posting

Youth Settlement Worker

Posted: April 20, 2021 Closing: May 3, 2021

The Youth Settlement Worker works closely with colleagues and community partners and directly with community and participants to provide 1-1 support and coaching, group programming, and community engagement opportunities for newcomer youth and young adults in the Mount Pleasant neighborhood and community. The ideal candidate is someone passionate about newcomer youth well-being, has lived experience as a newcomer, is fluent in another language other than English, has excellent communication, interpersonal and problem-solving skills, and is a dynamic and creative program facilitator.

Responsibilities

- Outreach to newcomer youth and young adults who may be in need of community services and programs
- Provide needs assessments, information and referral, advocacy and orientation to newcomer youth and young adults
- Work with colleagues and team members to implement, facilitate and evaluate appropriate information and orientation and community connections programs for newcomer youth
- Perform required record-keeping, administrative and reporting tasks (including ICARES system)
- Facilitate and maintain partnerships with other organizations and community agencies
- Connect newcomer youth to community engagement and development training and opportunities
- Collaborate and participate in MPNH and community-wide events that support community building and development

Qualifications

- Oral and written proficiency in English and a second language such as Tagalog, Mandarin,
 Arabic, Spanish, Vietnamese or Farsi to meet the linguistic needs of our community.
- Strong communication, interpersonal and problem solving skills and the ability to thrive in a dynamic and fast-paced work environment
- Demonstrated ability to work in a diverse environment, with individuals and communities of all backgrounds and abilities
- Demonstrated understanding of and commitment to diversity, inclusion, and equity
- Strong digital literacy skills and proficiency with Office 365, Microsoft Teams, SharePoint,
 Zoom, and online marketing platforms such as Canva







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- Re: Covid-19, this position will require a combination of working from home, delivering programs online, while also delivering small scale in-person programming, following health protocols
- Post-secondary education in child and youth care, recreation, psychology, counseling, social work, and/or community services
- Minimum two years' recent work experience working directly with youth and young adults
- Experience, knowledge and skills in program/workshop development, program marketing and outreach, implementation and evaluation, youth skills development, peer training, individual case management, and group facilitation
- In-depth knowledge of community resources available for newcomer youth and young adults and understanding of Canadian immigration and child/youth welfare policies and laws
- Successful completion of a criminal records check is required.
- BC Driver's License, First Aid Certificate and Food Safe Certificate or willingness to obtain
- Ability to work flexible hours such as evenings and weekends

Terms: This is a permanent part-time position at 28 hours per week with employee benefits, sick leave, and accrued vacation time.

Salary: Starting from \$23.50 to \$24.45 (Band 7 of ANHBC's salary grid) – based on qualifications and experience.

Please submit cover letter, resume and 3 references to tlam@mpnh.org addressed to Thanh Lam, Youth & Settlement Services Coordinator.

MPNH is a non-profit, community based organization located in East Vancouver and is a part of the Association of Neighbourhood Houses of BC. We are an equal opportunity employer. For more information on MPNH please visit www.mpnh.org.



