



Mount Pleasant
Neighbourhood House

Annual Report

2019/20



ABOUT + MISSION



Mount Pleasant Neighbourhood House (MPNH) is an integral part of the diverse, vibrant and most multicultural neighbourhood in Vancouver. We envision ourselves as a community thriving in connection, celebration, engagement and leadership. Our dedicated and engaged staff provide programs and services for more than 7200 people annually, from more than 40 countries of origin. We work with a wide range of funders, community partners, as well as a strong volunteer base to offer community - oriented events and activities that meet the needs of the neighbourhood's always changing population.

CONNECTION. CELEBRATION. ENGAGEMENT. LEADERSHIP.

WE LIVE AND WORK ON THE TRADITIONAL, ANCESTRAL AND UNCEDED TERRITORY OF THE
MUSQUEAM, SQUAMISH AND TSEIL-WAUTUTH PEOPLE.

VISION

A community thriving in connection, celebration, engagement and leadership

MISSION

Mount Pleasant Neighbourhood House plays a leadership role in building a healthy and engaged neighbourhood by connecting people and strengthening their capacity to create change

A MESSAGE FROM OUR COMMUNITY BOARD AND EXECUTIVE DIRECTOR

Dear MPNH members,

The 2019-2020 fiscal year was filled with big change, big accomplishments and big challenges at the House.

Starting with a big change...

In January 2020 Jocelyne Hamel retired as the Executive Director after 14 years of tireless work and advocacy for both the House and staff. We wish her all the best in her future career and personal endeavours!

Following Jocelyne's departure, the house was excited to welcome Tulia Castellanos as Executive Director. She brings great enthusiasm, wisdom and a wealth of experience leading non-profit teams. We are thrilled to welcome her to the MPNH family and know that she will make a positive impact for many years to come.

Some highlights of the fiscal year April 2019 to March 2020:

- We enjoyed the first year with our Parklet. The parklet has become a site of community connection and an important neighbourhood gathering spot and especially more-so during COVID times. We look forward to many more events and activities taking place there
- The Prep Kitchen was completed in early 2020 and will facilitate a greater cooking capacity at the House along with the ability to rent out the space to individuals and groups. We are very excited about the increased ability to connect the neighbourhood through food
- After a long and demanding process, MPNH staff secured IRCC (Immigration, Refugees, and Citizenship Canada) funding which will enable the House to continue offering innovative and meaningful settlement programming in Mount Pleasant over the next 5 years
- There has been a significant involvement of both MPNH staff and board members on the City of Vancouver's Broadway Plan. This is a large comprehensive project that will both affect MPNH and present opportunities to the Mount Pleasant community. We will continue to engage with ANHBC and the City to advance the goals of the House

Unfortunately, March 2020 saw the House physically closed to most program participants and staff due to the COVID pandemic. However, the daycare staff has managed to run this essential service uninterrupted.

Staff effectively refocused their efforts and were able to shift many programs to a virtual environment, while addressing some new and more immediate community needs in response to this unprecedented time. MPNH has since resumed a hybrid approach of both virtual and few onsite programming, and continues to monitor public health guidelines while we adjust as necessary.

MPNH has displayed great resilience and continues to show a bright future with the community that guides and encourages us to serve them better everyday.

Sincerely,



Tulia Castellanos
MPNH Executive Director



Vanessa Brown
Co-Chair, MPNH Community Board



Lysa Dixon
Co-Chair, MPNH Community Board

OUR COMMUNITY BOARD



JANET BERRY
Treasurer, Board Development
Committee, Prosperity Committee



BILL BRISCALL
Prosperity Committee, Board
Governance & Expansion Committees



VANESSA BROWN
Co-Chair



KATE DUNFORD
Community Board Member



LYSA DIXON
Co-Chair, Prosperity Committee



JASON MCCORMICK
Governance & Expansion Committees



MAHDI CHIMERAD
Community Board Member
& Youth Representative



DAWN MARIE MORGAN
Prosperity Committee



MICHAEL MOLL
Community Board Member



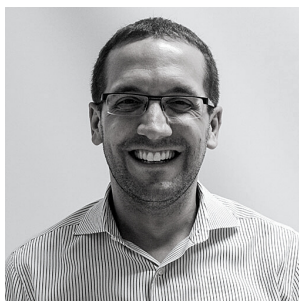
ROCIO VASQUEZ
Community Board Member



OLGA SCHERBINA
Expansion Committee



ABEER YUSUF
Community Board Member



ANTHONY KUPFERSCHMIDT
ANHBC Board of Directors
Liaison, Prosperity Committee

“WHEN I FIRST MOVED TO MOUNT PLEASANT AFTER LIVING IN ANOTHER VANCOUVER NEIGHBOURHOOD FOR MANY YEARS, I WAS FEELING VERY DISCONNECTED FROM THE COMMUNITY. I WANTED TO CONTRIBUTE TO AN AGENCY THAT I KNEW WAS DOING AMAZING WORK FOR LOCAL RESIDENTS, AND I AM HONOURED TO BE ON THE BOARD OF AN ORGANIZATION DOING JUST THAT.”

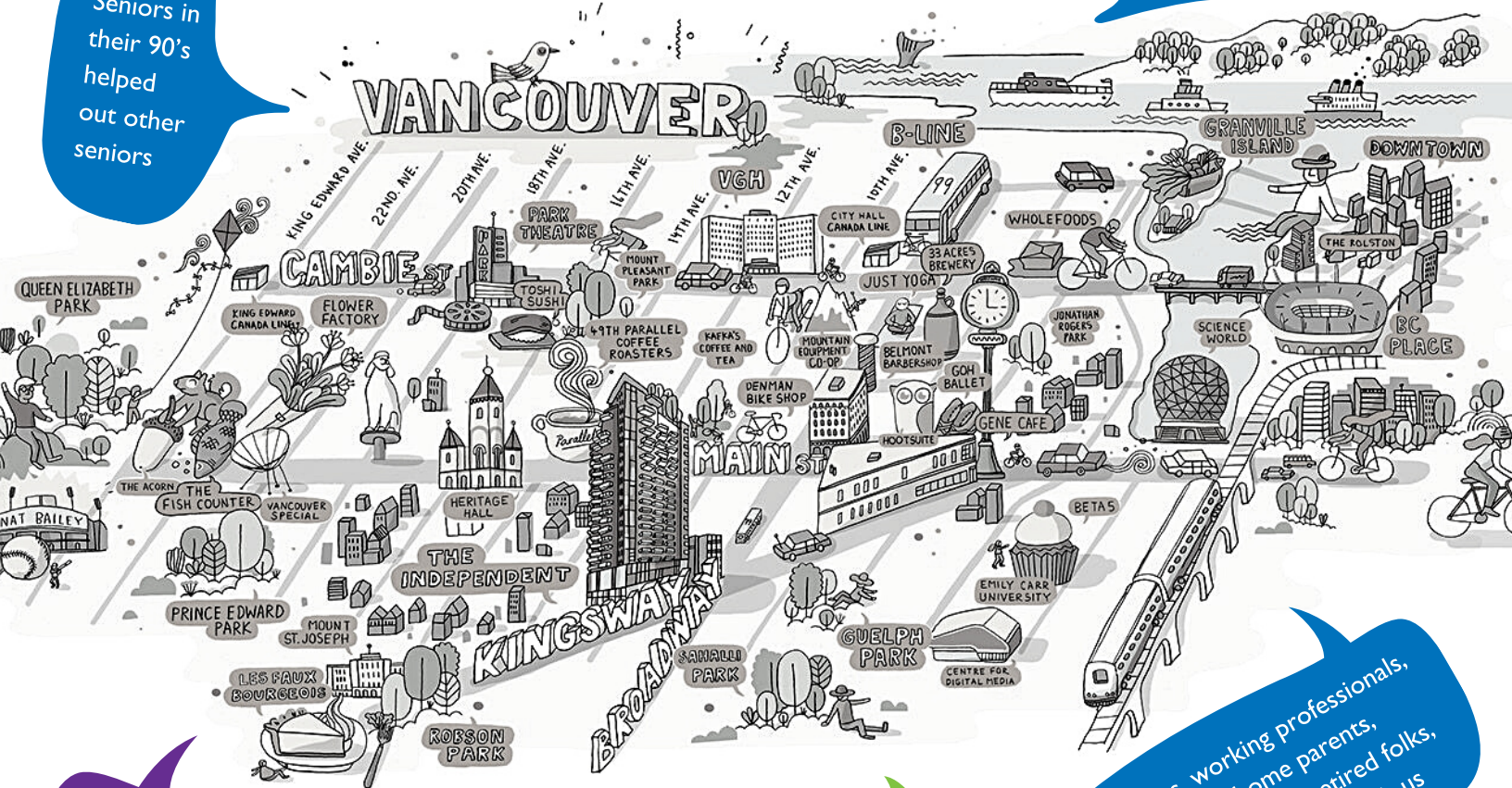
OUR COMMUNITY & OUR VOLUNTEERS

Seniors in
their 90's
helped
out other
seniors

**Between staff and volunteers,
over a dozen languages are
spoken at the House!**


Substantial increase
in volunteers
with disabilities

LGBTQ2S+ volunteers are consistently growing



Newcomers, indigenous people
who have lived here for millennia,
as well as descendants of settlers
volunteered with us

**Youth as young as 13,
volunteered in our Youth
Action Committee**



Students, working professionals,
stay-at-home parents,
artists/musicians, retired folks,
etc. volunteered with us

HIGHLIGHTS

205

low-income participants utilized our free Income Tax Clinic

350

seniors received at-home services

200

people were helped every month with computer access

500

immigrants, refugees accessed settlement services

500

families accessed family resource services in Arabic, Cantonese, English, Mandarin, and Spanish

100

isolated seniors on average are served healthy meals every month

120+

youth at three high schools participated in workshops and inclusive drop-in programs

180

participants received group or one-to-one computer training

1050

people joined us for dinners during our 8 multicultural events

3300

people are served with information and referral services

OUR PARTNERS + DONORS

- Active Aging BC
- ANAF East Vancouver Unit 68, Mr. Bill Ritchie
- BACI
- BC Association of Community Response
- Networks
- BC Children's Hospital, Radiology Department
- BC Settlement and Immigration Services
- Bosa Family Foundation
- Bruce and Clark
- Burnaby Youth Resource Centre
- Buy-Low Foods
- Canadian Diabetes Association
- Canadian Medical Association
- City of Vancouver
- Coast Capital
- Community Food Centres Canada
- Decoda Literacy Solutions
- Discover Dogs
- Earnest Ice Cream
- Excellence in Literacy Foundation
- Fraser Street Project LP, Riley Mari
- Greater Vancouver Foodbank
- GVC Credit Union
- Habitat for Humanity
- Hardgold Holdings, Inc.
- HIPPY Canada
- Immigrant, Refugees and Citizenship Canada
- Impakt Corporation
- Kebet Holdings Ltd. (Kingsgate Mall)
- Methanex Corporation
- Microsoft
- Ministry of Advanced Education, Skills & Training
- Ministry of Children & Family Development
- Ministry of Public Safety & Solicitor General, Gaming Policy & Enforcement Branch
- Ministry of Social Development and Poverty Reduction- Immigrant Integration Branch
- Mothers Matter Centre
- Mount Pleasant Lions Club
- Mount Pleasant War Memorial Community Cooperative Association
- Noodlebox
- North Growth Foundation
- Pacific Blue Cross
- Perkins & Will
- Portliving Real Estate Corp.
- Pottinger Bird Ltd.
- Possibilities
- Projects in Place Society
- Public Health Agency of Canada
- Ralph's Radio
- Royal Canadian Legion #179
- Royal Canadian Legion #68
- Rumpus Room/The Narrow Group
- Service Canada, Canada Summer Jobs
- Success by 6
- United Way of the Lower Mainland
- Upcycle Vancouver
- Vancity
- Vancouver Coastal Health
- Vancouver Food Runners
- Vancouver Foundation
- Vancouver Mount Pleasant Lions Club
- Vancouver Native Health Society
- Vancouver Poppy Fund
- Vancouver Soup Company
- VCC Faculty Association
- WATARI Counselling Services
- Whole Foods Market
- Zymeworks

"WE ARE ONLY AS GOOD AS THE PEOPLE WHO WORK
WITH US"

OUR STAFF



"WHEN A TEAM OF DEDICATED INDIVIDUALS MAKES A COMMITMENT TO ACT AS ONE, THE SKY'S THE LIMIT."

MOUNT PLEASANT NEIGHBOURHOOD HOUSE WAS HONoured FOR OUR COMMITMENT TO SOCIAL INCLUSION AT 2019 ANNUAL AMSSA DIVERSITY AWARDS. THE AWARDS ARE ORGANIZED BY THE AFFILIATION OF MULTICULTURAL SOCIETIES AND SERVICE AGENCIES OF BC (AMSSA) TO RECOGNIZE MEMBERS' INNOVATIVE CONTRIBUTIONS TO DIVERSITY IN THE PROVINCE.



OUR VOLUNTEERS

The Volunteer Program at MPNH has continued to flourish over the past year, with hundreds of volunteers contributing thousands of hours to support the delivery of MPNH programs in the neighbourhood house and in the community. The diversity of our volunteer team is staggering. Dozens of languages, cultures and faiths are represented. Many of our volunteers live within a few blocks of the neighbourhood house, but others live as far as White Rock and Maple Ridge.

The Volunteer Program at MPNH offers volunteers a safe space to connect with the Mount Pleasant community, further develop and share their skills, as well as gain new ones. It offers opportunities to gain more experience in a particular field, but also to explore fields that a volunteer may not have been aware of or previously had access to. In the past year, volunteers have benefitted from a variety of workshops, covering tutoring skills, TESOL skills, setting personal and professional boundaries, signs of elder abuse, caregiver supports, and the creation, facilitation of programs. Staff provide support, guidance, and mentorship to the volunteers, and in the past year alone two different volunteers joined the staff team in large part due to their efforts and demonstrated ability as a volunteer.

OUR PROGRAMS

SENIORS & OLDER ADULTS

2019 was a year of growth and change for the Seniors Programs. We increased our participants, and saw a dramatic increase in the number of people registering for programs. The Seniors Hub council continued to develop and grow. They identified a greater need for diverse programming at MPNH and took the initiative to run several new senior led programs including multicultural dancing, origami, card making as well as cooking programs. At this time the council consisted of 6 dedicated members.

The Front Step Project

The Front Step Project entered its second year working with youth from care programs and older adults to create space for intergenerational connection, mutual learning and support. What started in 2018 as an engagement process to test the idea of shared housing between these two groups developed into an investigation into the broader challenge of distrust and lack of informal community support within the aging out sector.

Members of the Intergenerational Advisory Collective connected through community gatherings, meetings, collaborative dinners, advocacy events, picnics in the park, singing, crafting and board games.

They challenged ageism, broke down barriers and demonstrated what grassroots community building looks like. In March of 2020, when news of the pandemic reached us, the group immediately began meeting weekly online, where their desire for reciprocal community support and care continues.

Better at Home

The Better at Home continues to expand and has become a pillar in our seniors program portfolio serving more than 300 seniors with 20 volunteers, 3 housekeepers and 3 staff. In 2019 we expanded the Chinese speaking supports with an increase in housekeeping services and volunteer visitors. Referrals come often through VCH case managers and have shown to be an amazing way of reaching new older adults. Many seniors who have been referred have begun to attend in house programs and even take on volunteer roles.



"YOU WOULDN'T HAVE KNOWN THIS BUT BETTER AT HOME AND YOUR STAFF IS THE REASON I STAYED ALIVE THE LAST 2 YEARS. WHEN I FELT ALONE, SOMEONE ALWAYS SEEMED TO CALL ME TO CHECK IN AT THE RIGHT TIME WHILE LIVING IN THE CHRONIC PAIN OF LATE STAGE CANCER. EVERY TIME I HAD TO CANCEL AN APPOINTMENT, YOUR TEAM DID EVERYTHING THEY COULD TO MANAGED TO REBOOK THE APPOINTMENT. YOU ARE ONE OF MY LAST CONVERSATIONS I WILL HAVE BEFORE MY LAST DAY AND I WANT TO THANK YOU FROM THE BOTTOM OF MY HEART FOR EVERYTHING YOU HAVE DONE TO ALLOW ME TO LIVE OUT MY LAST DAYS DIGNIFIED AND WITH A SMILE"

OUR PROGRAMS

SENIORS & OLDER ADULTS

Food Fit (Funded by Community Food Centers Canada)

Offered as a free program to the community, Food Fit was able to provide food, cookbooks and pedometers to the participants. Starting April 2019, 5 cohorts began their 12 week program. Each program had an average of 10 new participants in each program.

Topics included cooking skills, nutritional information, culturally diverse meals, smart shopping skills, and how to choose healthier ingredients. Each session included a physical activity component.

NoSH (Nourishing our Seniors at Home)

With new funding from the Canadian Medical Association the NoSh project enables seniors to learn new culinary skills while cooking soups to be home delivered to seniors in need.

In 2019/20, over 100 bowls of soup were delivered at a very reduced cost (\$3 per bowl). The program conducted outreach to seniors who are low income, isolated at home with diverse medical and mobility issues.

Volunteers connected with each other and met once a month to cook healthy nutritious soups, share their family recipes, learn new skills and share their favourite cooking 'old' skills.

The Seniors Lunch

On a weekly basis a healthy meal is offered through our Seniors Wellness program. Each week a host of volunteers – seniors and community members prepared and served lunch to over 25 seniors. Over the course of a year this program alone serves 1200 meals! Beyond the amazing food, this space has become a source of friendship and connection. More often than not this is the first 'activity' that a new senior member will attend and more often than not they keep coming back. There is also a monthly supper club and a Friday community lunch.

350 seniors
received at-home
service

400 seniors registered
with our Better at
Home program
We have more than
doubled our participant
base since 2016

125 received
housekeeping
supports

"I FEEL I HAVE A LOT TO GIVE AS A SENIOR BECAUSE I HAVE SPENT MY LIFE DEVELOPING MY UNDERSTANDING OF WHAT IT MEANS TO BE HUMAN, HOW TO LIVE WITH CHARACTER IN ADVERSITY AND LEARNING TO LOVE WISELY. IT HURTS NOT TO HAVE RELATIONSHIPS WHERE THIS IS USEFUL AND APPRECIATED. I AM GRATEFUL FOR THE FUN WE HAD. MOST OF THE TIME I HAVE THAT IN SHORT SUPPLY. THE DROP-IN SESSIONS WE ARE HAVING ONLINE ARE CRUCIAL TO ME NOW. FRIENDSHIPS HAVE SPILLED OVER INTO MY PERSONAL TIME TOO."



OUR PROGRAMS

FAMILY RESOURCE PROGRAMS

Our Family Resource Programs provides a wide variety of offerings to families in the Mount Pleasant Neighbourhood. Through our robust partnerships with Mount Pleasant Family Centre Society, Vancouver Society of Childcare Centres and Creekside Community Centre, we were able to combine forces and deliver a variety of experiential learning programs and services to more than 200 children and families between the ages of seven and twelve. The Family Resource Programs are committed to the strengthening of families and always meeting them where they are at. We believe that through understanding, support and empowerment each family can reach their full potential.

Subsidized 160 Individuals to attend family camps at Camp Sasamat in May and August 2019

Led a magical winter wonderland experience for the community with Santa visits and weekend pancake breakfast

Provided summer learning at local parks, promoting physical literacy to 40 families

Provided various food skills, cooking programs and farmers market coupons to over 50 families

Provided culturally-specific Aboriginal programs to more than 50 families, totalling 200 participants

Delivered monthly Chinese-speaking immigrant women's support for over 30 participants

Continuation and expansion of fathering programs to 20+ fathers and their children

"I HAVE LEARNED TO BE A BETTER PARENT THROUGH THE WORKSHOPS. IT'S GOOD TO DISCUSS THESE THINGS WITH OTHER PARENTS AND CARING STAFF"



OUR PROGRAMS

CHILDCARE PROGRAMS

The Childcare Programs continues to strive towards providing the best possible environment and experience for children in the Preschool, Group Daycare and After School Care programs. Following an emergent approach to programming, the child and their family are always prioritized for any program or activity design. The passionate and dedicated childcare staff work tirelessly to provide program excellence to this extremely critical service to the community.

This year marked Irina Zozulya's last year as the Preschool Supervisor. After 25 years of love and dedication to the Preschool, Irina will be enjoying her retirement spending a lot more time with her family and loved ones. We appreciate all the gifts that Irina has bestowed upon the Preschool program and the House as a whole. Although she will be greatly missed, her legacy of amazing programming will live on in the childcare programs for years to come.

Provided childcare programs to more than 120 children spanning 3 different programs - Preschool, Group Daycare and School Age Care



Our Childcare Team attended a Reggio Inspired conference that sparked new ideas and created new connections between childcare teams



"I FEEL BLESSED TO BE PART OF THE PRESCHOOL FAMILY. THE STAFF HAVE BEEN WELCOMING, PATIENT AND CARING. OUR SON COMES HOME EVERY DAY WITH A NEW STORY AND A NEW DISCOVERY. WE ARE SO HAPPY THAT HE WILL BE ABLE TO CONTINUE IN THE SCHOOL AGE PROGRAM AT KID'S PEAK WHEN HE BEGINS KINDERGARTEN NEXT YEAR!"



OUR PROGRAMS

YOUTH & YOUNG ADULTS

We have an extensive and appealing range of programs and activities for preteens ages 8-12 and teens ages 13-19. Over the last year, we engaged Indigenous preteens and youth, built relationships with families, provided recreational and social programming resulting in intercultural engagement between newcomer and Indigenous youth. We also engaged youth in physical literacy opportunities, including sporting activities such as soccer, basketball, swimming and skating through partnership with local City of Vancouver community centres

The youth were provided one-to-one counselling support to overcome undergoing difficult transitions and worked with health staff to connect to resources. Youth engagement examples include participated in the planning of community events such World Refugee Day, Youth Week, and Neighbourhood House Week.

Youth living with autism were provided space to socialize with peers in a community-based setting

Newcomers make up 80% of our youth participants

Indigenous youth were supported in connecting to youth programs, focusing on life and cooking skills development

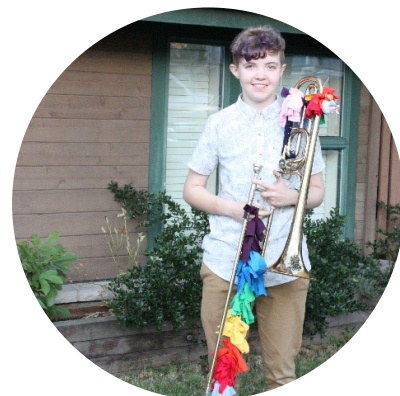
Helped youth in creating resumes and cover letters, supporting them to find employment that best fits their skills and capacity

Young queer and trans young adults were provided free spaces to share their stories and arts. Hosted 45 unique performers over the course of the year

120+ youth at three high schools were engaged in interactive workshops and inclusive drop-in programs



"I JUST WANTED TO THANK YOU FOR CONTINUOUSLY INVITING ME OUT TO SECOND BEAT. FOR SO LONG I FELT OUT OF MUSIC AND STOPPED PERFORMING AND FELT NO INSPIRATION OR MOTIVATION TO DO EITHER. WITH YOUR ENCOURAGEMENT AND AMAZING WELCOMING SPACE, I'VE STARTED TO FINALLY PUT EFFORT INTO MY WORK AND I ABSOLUTELY LOVE COMING TO PLAY AT SECOND BEAT. THANK YOU."



OUR PROGRAMS

NEWCOMER SERVICES

Community Connections include programs for women, men, families, seniors and youth. These programs and activities help newcomers foster the skills and know-how to successfully engage and participate in their community. We provide settlement services for newcomers during their initial settlement in British Columbia and empowers families to become independent in Canada. Services are available in English, Cantonese, Mandarin, Arabic, Vietnamese, Spanish and Wolof.



45 newcomer participants were supported in building their capacity in community engagement, leadership and civic literacy through mentorship and learning circles programs.

Hosted 12 Cooking Clubs and Multicultural Dinners with a total of over 500 newcomers

Group-based English conversation classes were provided to over 120 participants

500 immigrants, refugees accessed settlement services

Hosted intercultural Men's Outreach and Support group for 12 participants, as well as a Men's Wellness Fair for over 50 participants

Initiated Women in Motion program which supported over 25 Spanish speaking newcomer women in building their own small businesses

Organized Women in Motion Holiday Fair which provided a venue for the women to sell their products, and attracted over 120 participants

"COMMUNITY CONNECTIONS PROGRAMS HELPED ME BUILD MY CONFIDENCE AND SKILLS TO LAUNCH MY OWN COMMUNITY PROGRAM AND SMALL BUSINESS"



OUR PROGRAMS

EMPLOYMENT SERVICES

In the 2019-2020 fiscal year, the Employment Support for Newcomers served 50 participants that had intakes between April 5, 2019, and March 9, 2020. Participants were aided with group and individualized employment counselling and wrap-around services. They were also connected to internal volunteer roles and got referrals to access other community services. 80% found employment and over 70% were attached to volunteer placements or other pre-employment activities.

One of the new initiatives for this fiscal year is to aid BCSIS clients with their self-employment and business plans needs to create employment through successful and sustainable businesses.

The program also:

- Supports newcomer women and families through peer support groups in Arabic, Cantonese and Mandarin
- Supports participants to access citizenship through educational and information workshops, which saw a 100% success rate of all participants who have taken the exam after attending the workshops
- Supports refugee claimants seeking protection in Canada by connecting them to legal and other resources while they navigate their claim
- Created and development a partnership with UBC Law Students Association to host an immigration legal clinic at MPNH to better connect participants to immigration-related legal issues

Assisted 60 vulnerable job seekers such as survivors of violence and abuse, new immigrants, individuals with disabilities, older workers, youth and individuals with barriers with personalized career counselling and wrap around services



Connected them to internal volunteer roles and referral to access other community services. 80% found employment and over 70% were attached to volunteer placements or other pre-employment activities

"THIS PROGRAM HAS HELPED ME IN CREATING MY RESUME. THE COORDINATOR SCHEDULED MANY APPOINTMENTS TO ROLE-PLAY DIFFERENT WAYS OF INTERVIEWS. IT WAS TRULY PROFESSIONAL. HE KNEW WHAT TO DO AND GUIDED ME DURING THE DIFFICULT TIMES. IN THE END, I FOUND A JOB IN MY FIELD, SOMETHING I WAS DEEPLY LOOKING FOR WHEN I DECIDED TO MOVE TO VANCOUVER."



OUR PROGRAMS

LITERACY PROGRAM

In the Family Literacy Outreach program, we match immigrants and refugee mothers with a trained volunteer who tutor them one to one to help them build on their English language skills and other literacies. Tutors also help women find community resources and programs that will strengthen their families as they integrate into their new Canadian culture. (eg: how to access eye and dental care, libraries)

We focus on families that have been referred to us by public health nurses and other services. Mothers are often homebound because of isolation, poverty, childcare challenges, health, etc., and so tutors meet mothers virtually in their homes. We are currently supporting 38 mothers which includes their 110 children. We are the ONLY not-for-profit in Vancouver connecting a volunteer tutor to work one to one with the newcomer vulnerable population.



38 newcomer, immigrant and refugee families and 85 children received home-based one-on-one literacy support from 40 trained volunteer tutors

100% of the volunteer tutors felt significant personal fulfillment from volunteering, 93% improved their skills and knowledge by volunteering

Family Literacy Outreach (FLO) recorded 1200 volunteer tutoring hours

22 tutors were trained with a 10-hour training course

16 learners moved to other English classes, educational programs or finished the program



Developed digital literacy skills of newcomer seniors and newcomer adults through partnerships with the YMCA, which focused on practical digital skills development

22 newcomer youth attended the Newcomer Youth Homework Club

We are currently serving 37 mothers which includes 110 children



OUR PROGRAMS

INDIGENOUS GATHERINGS & CULTURAL SHARING

Monthly Indigenous Family Dinner: In partnership with Vancouver Aboriginal Health Society, over 40 Indigenous families were able to meet for dinner each month, with organized guest speakers and cultural programming.

Circle of Nations Cultural Sharing Night: A night for Indigenous families and individuals to visit together, explore cultural teachings, arts and activities. Childcare was provided for ages 2-6, with a Youth Engagement Circle for ages 7 and up. In partnership with Red Fox Healthy Living Society, we were able to offer sports and recreational activities for indigenous youth.

Resurfacing History: Land and Lives in Mount Pleasant with funding support from Vancouver Foundation, Vancity and City of Vancouver, we have continued the community engagement process where urban Indigenous people are trained as Cultural Facilitators in a way that is true to traditional ways of learning and passing down of knowledge. We have been working with 10 cultural teachers and hosted weekly group sessions and dialogues, in which over 50 Indigenous and non-Indigenous community members participated. We continued working with SPARC BC on program evaluation using culturally relevant methods.

Queen Alexandra School Community Garden: Everyone is welcome to come and learn about local food systems in a multicultural setting. Participants and volunteers have been learning about native food and plants from different cultures, building community, learning from one another. We had around 20 volunteer days in the garden during the growing season. We worked closely with local elders and community volunteers from La Boussole Francophone Centre and Resurfacing History Project.



Over 20 urban Indigenous participants shared their understanding and memories, and promoted unity through culture sharing with diverse groups

A healthy and nutritious meal was provided to 20-30 families and individuals every Monday

5 emerging artists ran art sessions at Circle of Nations including poem writing, painting, drumming and dancing

Hosted "Generosity, Indigenous 'Wealth' and the Sharing Economy" event in October 2019 with over 40 community members attending from all backgrounds

FINANCIAL STATEMENT

Statements of Financial Performance (Unaudited)

Year ended March 31, 2020

REVENUES	2020	2019
Earned Income	769,815	671,422
Province of BC	414,421	464,954
United Way	203,132	267,490
Other Contributions & Misc	397,808	266,685
City of Vancouver	211,132	199,762
Gaming	90,700	83,000
Federal Government	688,208	746,200
Donations and Fundraising	78,622	60,000
Interest & Investment Income	14,382	8,232
TOTAL REVENUE	\$2,868,220	\$2,766,765
EXPENSES		
Salaries and Benefits	2,135,272	2,125,968
Building Occupancy	89,756	80,630
Office Expenses	49,449	38,555
Purchased Services & Subcontracts	210,655	215,662
Program, Food & Transportation	239,230	239,453
Other Expenses	46,279	32,877
TOTAL EXPENSES	\$2,770,641	\$2,733,145
OPERATING SURPLUS (DEFICIT)	\$97,579	\$33,620

FINANCIAL STATEMENT

Statements of Financial Position (Unaudited)

As at March 31, 2020

ASSETS	2020	2019
Current		
Cash & Investments (Note 1)	559,489	438,041
Restricted Cash (Note 2)	100,682	92,610
Accounts receivable	158,011	210,414
Prepaid Expenses and other Assets	5,683	19,229
TOTAL ASSETS	\$823,865	\$676,485
LIABILITIES		
Current		
Accounts payable and accrued liabilities	65,395	161,194
Deferred contributions (Note 2)	569,199	484,989
TOTAL LIABILITIES	\$634,594	\$646,183
NET ASSETS		
Net assets internally restricted	14,793	21,596
Unrestricted net assets	189,271	114,114
TOTAL	\$204,064	\$135,707
	\$955,654	\$817,797

1. Deferral method of accounting for contributions is used. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is assured. The externally restricted contributions are recognized as revenue in the year in which related expenses are recognized. Funds received from Gaming Policy and Enforcement Branch (\$96,500) in March 2020, have been included in deferred contributions to be recognized as revenue in 2020-21. 2. Restricted cash as at March 31, 2020 represents the balance in the Gaming bank account.



Mount Pleasant
Neighbourhood House